

RFI בנושא הכרה ובחינת של מערכות ומוצרי KYC מענה לשאלות הבהרה:

| Replay | Question/Clarification | Section number in RFI | Index |
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| The RFI is written originally in English and there is no Hebrew version. המסמכים הם במקור באנגלית ואין גירסה עברית. | Is it possible to receive the RFI documents in Hebrew and English? האם אפשר לקבל את מסמכי בעברת ואנגלית? RFI? | כללי/ General | 1 |
| We intend to get information for both options – software and hardware solutions. In addition, the use case refers to users mostly holding smartphones to access government and financial on-line services. | Are you after a software solution and hardware or just software? | 1.11 | 2 |
| This RFI refers to verifying Israeli citizens and residents as well as non-residents within Israel. | What are the countries that you plan to verify individuals from? | General | 3 |
| As specified in the RFI (see section 3), this is only a request for information, following which the Unit will consider its actions including the need for purchase. Non the less, if the Unit decides to proceed with a purchase process, it will be a limited purchase for the purpose of testing in the Unit's lab only. | What is the number of ID document & biometric verifications that you plan to have per month? | General | 4 |
| As specified in the RFI, one of the Unit's missions is to advise the Israeli Government, including | The RFI mentioned the Unit's assistance to financial regulators, what does that mean? | 1.5. | 5 |

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| financial regulators in eKYC knowledge. | | | |
| The Unit's mission is to advise the government (online government services and financial regulators). | Is the RFI aimed for private or public sector? | 1.5. | 6 |
| The purpose of the RFI is to receive information, as specified in part 2 of the RFI. | What systems and technologies are currently being used for verification/authentication regarding online government services? | 1.5. | 7 |
| As specified in the RFI (see section 3), this is only a request for information, following which the Unit will consider its actions including the need for purchase. Non the less, if the Unit decides to proceed with a purchase process, it will be a limited purchase for the purpose of testing in the Unit's lab only. | What is the ambition to achieve regarding online government services? What are estimated timelines? | 1.6. | 8 |
| No, the reply for the RFI should be as specified in part 2 of the RFI. | Would you be willing to sign an NDA to enable exchanging of more information? | 1.6. | 9 |
| The purpose of the RFI is to receive information, as specified in part 2 of the RFI. | What mobile apps are already in use for online government services? | 1.6. | 10 |
| The Unit will advise the government in KYC knowledge and capabilities. The Unit will not provide KYC services itself. As specified in the RFI (see section 3), this is only a request for information, following which the Unit will consider its actions including the need for purchase. Non the less, if the Unit decides to proceed with a | Is it already clear what role the Unit would play when it comes to implementing and managing solutions: would the Unit do this themselves or would the Unit prefer to partner? If the Unit prefers to partner, would then one- | 1.6. | 11 |

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| purchase process, it will be a limited purchase for the purpose of testing in the Unit's lab only, but not for a one stop shop KYC service. | stop-shop or best-of-breed be the preferred approach? | | |
| The purpose of the RFI is to receive information, as specified in part 2 of the RFI. | What identity documents (chipped and non-chipped) can normally be used in Israel for onboarding and authentication? | 1.6. | 12 |
| " State-of-the-art products" means the most advanced and technologically proven products in the market according to risks and regulation. | What "State of the Art products" means? | 1.6. | 13 |
| At this stage, the Unit would like to receive information on the entire variety of products and therefore there are no specific examples. | Are there certain countries and/or solutions that the Unit considers to be good examples what to achieve? | 1.6. | 14 |
| See section 1.5 to the RFI. | Is there a particular primary use case being identified? | 1.6. | 15 |
| The purpose of the RFI is to receive information, as specified in part 2 of the RFI. | Can you provide more information on Israel's policy regarding (personal) data and the usage of cloud solutions, for example is it allowed for personal data to be verified in the cloud or even leave the country for verification purposes? | 1.6. | 16 |
| There is no preference for cloud and/on-prem based solutions. | Is there any preference for either cloud-based and/on-prem based solutions? | 1.6. | 17 |
| 'most updated and advanced technologies' refers to the product's latest version that response to current threats and risks. | What do you mean with 'most updated and advanced technologies'? | 2.1. | 18 |
| Yes, demo software can run from the cloud. | Can demo software run from the cloud ? | 2.6. | 19 |

